

ANNUAL REPORT 2019-2020



Monaro Family Support Service

Monaro Family Support Service respectfully acknowledges the Aboriginal groups who are the Traditional Owners of the land we currently deliver programs and services on. The majority of the Snowy Monaro region is Ngarigo Country, but we also wish to acknowledge the Bidjawal people in the south eastern parts of the region around Delegate, the Walgalu people in the west of the region, and the southern Ngunnawal people in the far north east of the region. We also pay our respect to the wisdom and diversity of past and present Elders and share commitment to nurturing future generations of Elders in our community.



monaro **family**
support service

Our VISION:

To support children, young people and families to achieve their full potential.



monaro **family**
support service








Our MISSION:

Working together with families for positive growth and change.

PILLARS OF OUR WORK

FAMILY FUNCTIONING	HEALTH and WELLBEING	SAFETY	SOCIAL AND COMMUNITY CONNECTEDNESS	EMPOWERMENT	RESILIENCE
Improved family functioning	Improved mental health and wellbeing of children, young people and parents	Improved safety of children and young people and reduced entry into child protection	Increased individual, family and community connectedness	Increased self determination and individual, family and community agency	Improved ability of clients to cope with challenges

GOALS

-  Increased parental capacity through fostering of new skills and knowledge
-  Family relationships are strengthened
-  Enhanced mental health, wellbeing, and social and emotional skills (coping, self-regulation, resilience)
-  Increased participation in community activities/events
-  Improved access to and engagement with services
-  Increased self determination and confidence
-  Increased sense of belonging to community

ABOUT US:

OUR BOARD OF MANAGEMENT

Name	Position
Mark Williams	President
Cathy Guion	Vice President
Kirsty Salvestro	Secretary
Margaret Hillman	Treasurer
Alison Howell	Member
James Sullivan	Member
Anna Marshall	Member
Dr Peita Lidster	Member
Samara Byrne	Member

STAFF

Name	Position
Pauline Cook	Manager
Elizabeth Maxwell	Casework Manager
Snigdha Choudhury (Luki)	Office Manager
Kath Farrell	Senior Family Support Worker (Bombala)
Yvi Henderson	Family Support Worker
Paul Mackay	Family Support Worker
Lynda Nicholson	Outreach Family Support Worker
PJ Ward	Outreach Family Support Worker
Emma Holgate	TRAKZ Program Coordinator
Sharon Whitney	Bookkeeper

VOICES FROM FAMILIES



“Mate, couldn’t have got my life together and made the move I did without you. Best thing I ever did was ring Family Support again. Wasn’t the first time and probably not the last time”.

“MFSS has made all the difference. Real help. Real people. All the way through Covid and our family health problems and job change. We just were not alone because of Family Support. My confidence has improved and my wife notices me and likes me. The best thing is our communication. Thank you for the Raiders clothes and First Aid kit, too”

“I love working with Family Support. You are very helpful, supportive, kind and always have amazing energy to be around”

“Since coming to Mother Goose, [my child] has been singing all day”

“Mother Goose is definitely one of our weekly highlights”

[in relation to Covid 19 online tips and resources].....“This is so lovely and needed. Thank you MFSS”.

FROM THE PRESIDENT

Like everyone else the year 2019/2020 has been very challenging for MFSS. However as per usual, the staff has risen to all these challenges and appreciation must go to them from the board and more importantly the clients.

The service's many years of excellence and dedication to clients on the Monaro has been rewarded over the last year with various grants being received which have led to assisting people throughout the region affected by bushfires, draught and COVID. The relationship between the service and the clients has helped secure further grants allowing extra staff to be employed. With the service's history and vast local knowledge built up over 42 years have led to assistance being provided more effectively and efficiently when required, vitally important in today's climate. A massive thank you to the Federal and State Governments and the Snowy Monaro Council for their financial assistance allowing MFSS to continue their assistance to the people on the Snowy-Monaro.

Again, thank you to the staff and board, many of whom had to endure their own individual challenges with this year's problems, for all their good work that has gone into this extremely challenging and difficult year. It is very much appreciated by all concerned.

Mark Williams

FROM THE SERVICE MANAGER

The period 2019 - 2020 can essentially be divided into two parts. 'Business as usual' until the end of 2019, then the arrival of 2020, when bushfires ushered in the year, altering lives and land in our region for all time. Combined with the ongoing impacts of years of drought, and the threat of Covid, 2020 is marked by high levels of anxiety, stress and fatigue in our community. This prolonged experience of stress has resulted, for many, in an accumulation of health and wellbeing impacts across the physical, emotional, relational and psychological domains. Those who have faced direct losses due to bushfire are further challenged by feelings of grief and trauma. Those who were already dealing with challenging life circumstances, such as alcohol and drug use, domestic violence, and family relationship problems, are at further risk of these issues escalating.

Members of the Monaro Family Support Service (MFSS) team were also heavily impacted by the challenges of 2020. Like many of those with whom we work, our team members also experienced losses, and watched drought and fires wreak devastation on their properties. Similarly, they also gave their personal time to protect homes and property, and to provide critical emotional and practical support to neighbours and friends, all whilst maintaining a professional presence and dedication to their roles at MFSS. Our team also adjusted to a very different working environment under Covid 19, swiftly adapting and developing new ways of doing things according to the needs in our community.

Advocacy and responsiveness to community need are core to the work of MFSS. The conditions of service delivery and concerns of families in 2020 have made new approaches and priorities imperative. Throughout this period, we have been heavily involved in the shaping of local bushfire recovery initiatives, reflecting feedback and needs of fire-affected members of our community. We have also provided a number of written submissions advocating for these priorities, including to the Royal Commission into National Natural Disaster Management, where we were also invited as part of a select charities panel to present to the Commissioners. Being fiercely committed to speaking up for the most effective response in relation to bushfire impacts in Snowy Monaro has resulted in MFSS receiving a number of new opportunities, which will allow us to extend our service in exciting directions over 2020-2021.

The foundations of our Service have been forged over 40 years, and remain central to our organisation's identity, culture and values. These foundations are based on trusted relationships, high quality service delivery, and the courage to always be led by our client's needs. Building on the pillars of this organisational history, remaining true to our mission and vision, and maintaining a commitment to social justice and advocacy, has enabled us to move strongly into new areas of work and to push for innovative approaches that create real and tangible solutions for our clients.

This has included the introduction of new therapeutic programs including music, mindfulness and rhythmic programs, adventure therapy approaches, and animal assisted therapy. Macduff, our therapy dog who features on our front cover, is now available for special appointments with children and families.

We have also refined existing, and developed new parenting courses and workshops, such as the popular 'The Worrying Seminar', aimed at equipping parents with easy to use strategies to manage anxiety in their children. Our social emotional wellbeing programs continue to be in high demand in schools, and our parenting education groups to be extremely well received.

In the past 12 months our continued growth has also enabled us to invest in new technology platforms and data management systems, which will help us to work in a more informed, more efficient way. Though the journey towards upgrading our systems and technology has not been painless, especially for a team whose focus is on clients, ultimately using technology to capture

information well and to gain feedback from our work with clients allows us to understand patterns and formulate more effective responses. This will not only enhance our ability to tell the story of the important work we do, but will also ensure ongoing quality assurance is at our fingertips.

I would like to acknowledge the contributions of our Board members, who offer their support, time, expertise and commitment willingly and voluntarily to the work of this vital community organisation.

And finally, I would like to express my greatest appreciation and gratitude to our team of highly skilled staff. Through all the turbulence of 2020 our staff have continued to design and deliver responsive, inclusive, and imaginative services which reflect the concerns and issues of families in our community. In order to continue to do so, we are extremely privileged to be able to draw on the strength of our connections with and support for one another as a team – which over through the challenges of this year has been crucially important indeed.



WHAT WE DO

600

Families
across our
programs

11

Parenting
Programs in
8 different
locations across
the region

90

playgroup
sessions across 4
different playgroups

11

Community
education events with
Psychologist Karen
Young in Cooma,
Jindabyne and
Bombala attended by:

239

Parents/Teachers/
Community members

740 Students

241

Sessions of
group programs

INDIVIDUAL FAMILY SUPPORT WORK



- Information, Advice and Brief Support
- Family Support and Counselling
- Intensive Family Support

Occasions of Service:
325 Face-to-face
645 Phone

**During 2019–2020,
we worked with
65 Families
44 New families
15 ATSI families**

Main reasons families accessed our service:
1. Parenting Support
2. Mental Health
3. Domestic Violence

GROUP PROGRAMS

Our group programs focus on social emotional wellbeing and community education, including programs in schools, therapeutic programs, and parenting education.

At the beginning of July 2019, certificates for Drumbeat were presented to students at Cooma North Primary, The Alpine Steiner School and St Josephs Bombala. During Term 3 drum programs were conducted at Bombala High School for older students facing academic pressures, aimed at equipping them with stress management techniques. Drumming and rhythmic programs were also held at Delegate while parents attended a Parenting Course and with St Patricks Year 8 students.

During term 4 the program, "Rhythm Keepers" was developed, addressing anxiety management using strategies involving drumming, body awareness and response. This was presented to a group of Cooma North students. In October Community Drug Action Teams (CDAT) conducted a "Choices Seminar" where 120 year 9 students from Jindabyne schools attended a range of information sessions including drumming workshops provided by Monaro Family Support

2020 Term 1 drumming courses were taken to Berridale and Monaro High School. A small Youth Group was supported at MEIS. An adult hand drum program, A Call to Rhythm involving drumming, journaling and meditation was started, but all came to an end in mid March with a covid lockdown in NSW.



COVID RESPONSE

MFSS supported children, young people and families to deal with the impacts of stress and anxiety and adversity experienced as a result of Covid 19 by rapidly shifting our mode of delivery to range of platforms. This included appointments by phone, resources and tip sheets online, craft kits and newsletters, online playgroups and many videos with coping strategies and ideas.

A number of highlights included:

- Regular online appearances by Woody the Wallaby, including competitions, drumming, mindfulness exercises, games and other activities for families
- Videos of songs and storytelling by our Parent Child Mother Goose team
- Parenting tip sheets, videos and links to other online resources
- Our Snowy Kids Playgroup (Jindabyne), delivered jointly with Monaro Early Intervention Service, produced imaginative online content each week for families including activities to do at home
- Online zoom sessions for our Little Ducklings Playgroup





Trakz Activities – delivered to 80 Aboriginal Students across the region

- Art workshops and NAIDOC exhibition event with Ngarigo/Yuin artist Cheryl Davison at Cooma Library
- Cultural awareness presentations at schools and preschools
- Youth Action statewide presentation about Trakz via zoom webinar. A comment from the Manager of Youth Action *"It was very clear to me and everyone else that you put your heart and soul into your work, and it pays off. Community led initiative at its best!"*
- Newsletter Distribution during Covid (with a focus on Reconciliation Week material and mindfulness colouring) to all participating students.



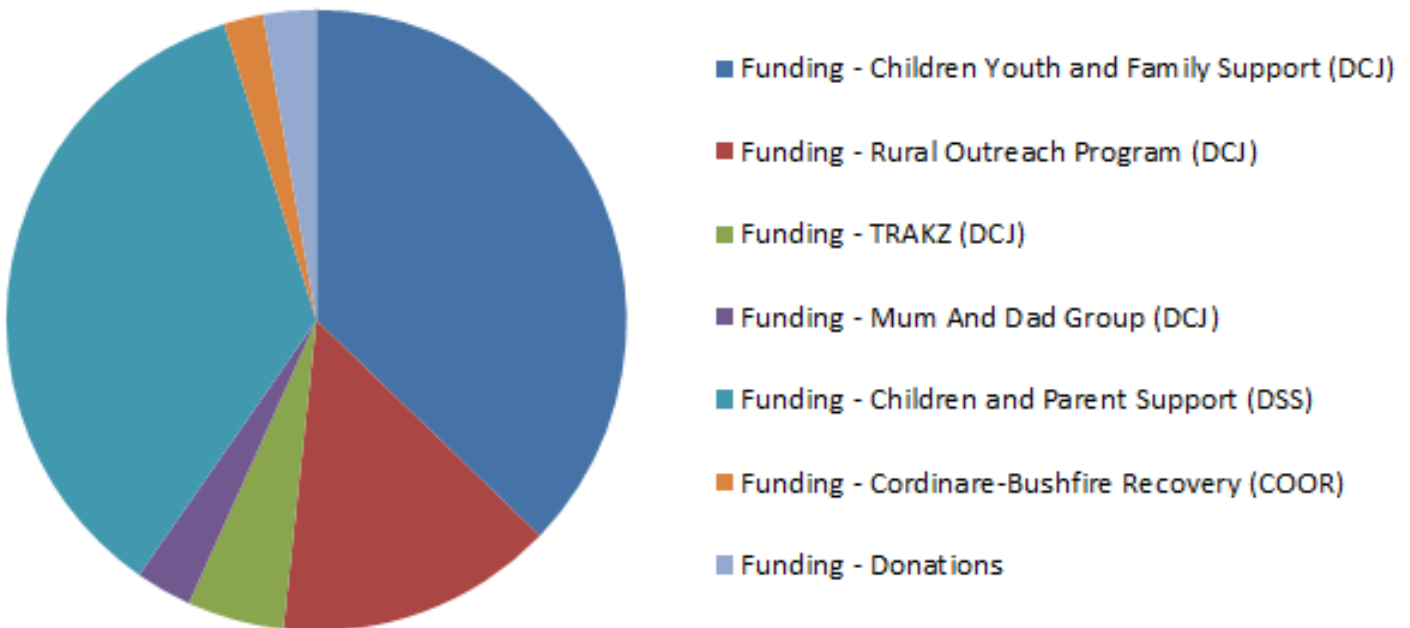


In October 2019, Trakz was awarded the NSW State Youth Action Award for 'Outstanding Work with Aboriginal Young People'. The award reflected the amazing work undertaken by our Program Coordinator, Emma Holgate



OUR FUNDERS and PARTNERS

Our core funding:



Other partners:

- **THE CANBERRA RAIDERS.** We received a \$10 000 donation to support our Bushfire Mental Health response, as well as Raiders caps, scarves and T-shirts!
- **GIVIT** – chickens, beehives, generators, sheet sets – you name it, GIVIT procured it for our bushfire affected clients.
- **Australian Institute of Family Studies** and the Social Policy Research Centre, through the EIEE (Early Intervention Evidence and Evaluation Project) funded by DCJ: supporting us custom build an outcomes evaluation framework for our family casework.
- **Community Data Solutions:** our data whizzes have partnered with us to help us implement a custom build for our outcomes data, and supporting us on our data management journey
- **Snowy Monaro Regional Council** – venue hire and transport donation and many other community programs
- **Monaro Early Intervention Service** – partnering with us on a number of key initiatives including our Rural Outreach stream of programs featuring the popular Snowy Kids Playgroup in Jindabyne.

Monaro Family Support Service Inc.

ABN 45 339 846 991

Financial Reports

For the period ended 30 June 2020

Monaro Family Support Services Inc

ABN 45 339 846 991

INCOME STATEMENT

For the year ended 30 June 2020

	Note	2020 \$	2019 \$
Other revenues from ordinary activities	2	718,434.79	655,450.58
Office maintenance expenses	3	(24,976.11)	(30,424.17)
Administrative expenses	4	(60,765.96)	(71,419.95)
Selling expenses	5	(1,499.14)	(3,117.53)
Other operating expenses	6	(42,558.36)	(115,190.18)
Personnel expenses	7	(532,210.96)	(460,620.79)
Other income	8	2,823.67	6,197.14
SURPLUS FROM ORDINARY ACTIVITIES		<u>59,247.93</u>	<u>(19,124.90)</u>
Retained surplus at the beginning of the financial year		<u>36,178.20</u>	<u>55,303.10</u>
TOTAL AVAILABLE FOR APPROPRIATION		<u>95,426.13</u>	<u>36,178.20</u>

The accompanying notes form part of these financial statements.

Monaro Family Support Services Inc

ABN 45 339 846 991

BALANCE SHEET

As at 30 June 2020

	Note	2020 \$	2019 \$
CURRENT ASSETS			
Receivables	9	3,513.44	4,241.62
Cash assets	10	421,609.78	422,422.48
Other assets	11	30.00	30.00
TOTAL CURRENT ASSETS		425,153.22	426,694.10
NON-CURRENT ASSETS			
TOTAL NON-CURRENT ASSETS		-	-
TOTAL ASSETS		425,153.22	426,694.10
CURRENT LIABILITIES			
Payables	12	4,094.23	9,678.83
Provisions	13	174,100.54	245,013.33
Personnel-related items	14	141,746.87	122,478.89
Tax liabilities	15	9,785.45	13,344.85
TOTAL CURRENT LIABILITIES		329,727.09	390,515.90
TOTAL LIABILITIES		329,727.09	390,515.90
NET ASSETS		95,426.13	36,178.20
EQUITY			
Accumulated surplus		95,426.13	36,178.20
TOTAL EQUITY		95,426.13	36,178.20

The accompanying notes form part of these financial statements.

Monaro Family Support Services Inc

ABN 45 339 846 991

TRADING, PROFIT AND LOSS STATEMENT

For the year ended 30 June 2020

	2020	2019
	\$	\$
INCOME		
MFSS - Hire OTB	1,380.00	3,649.52
Membership Fees	30.91	18.18
Administration Income	61,527.92	56,950.79
Donations Received - BROK	600.00	-
Funding - MAD	14,336.02	13,926.34
Funding - Rural Outreach Program	70,666.52	73,129.84
Funding - CPS	172,789.18	168,734.12
Funding - COOR	10,000.00	-
Funding - TRKZ	24,591.42	23,888.67
Funding - One Off	3,500.00	120,000.00
Donations - SMRC	-	7,000.00
Donations - Canberra Raiders	10,000.00	-
Donations & Provisions - DV	60,000.00	1,100.00
Funding - FFN	6,643.83	6,453.96
Prior Year Funding Carried Forward	-	1,201.75
Funding - CYFS	181,168.01	175,990.74
Prior Year Funding Surplus	85,740.98	3,406.67
ATO Cashflow Boost	15,460.00	-
Interest received	2,823.67	6,197.14
	<hr/>	<hr/>
	721,258.46	661,647.72
EXPENDITURE		
Administration & Management Fees	4,698.00	6,345.60
Advertising	1,499.14	3,117.53
Audit Fees	4,301.27	4,066.04
Auspice Fees	600.00	-
Bank charges	48.03	161.56
Brokerage Expenses	309.00	1,201.75
Cleaning	1,325.00	1,600.00
DV Expenses	780.00	874.26
Dues and subscriptions	1,496.17	1,720.01
Electricity	3,160.26	2,902.55
Expenses - FNSW	4,649.75	5,331.61
IT Expenses	6,425.75	3,025.69
Insurance	6,518.86	5,660.55
Leave Provisions	19,267.98	32,857.99
Legal services	1,383.17	17,033.40
Printing and stationery	1,367.56	5,040.08
Program Activities	26,413.08	20,739.66
Program Taxi & Transport	-	44.55
Provision for Equipment	(4,157.81)	-
Rates & Rent	20,490.85	25,921.62

Monaro Family Support Services Inc

ABN 45 339 846 991

TRADING, PROFIT AND LOSS STATEMENT

For the year ended 30 June 2020

	2020	2019
	\$	\$
Replacements	5,074.29	-
Staff & Management Catering	251.47	262.21
Staff training and welfare	(475.75)	3,149.52
Superannuation contributions	38,055.96	31,816.96
Supervision	130.00	800.00
Telephone, mobile and fax	8,294.18	5,835.74
Travel Expenses	16,137.02	17,591.07
Unspent Funding	18,986.00	91,938.56
Wage On-Costs	54,627.56	45,727.56
Wages	413,510.44	338,622.89
Workers Compensation	6,843.30	7,383.66
	<u>662,010.53</u>	<u>680,772.62</u>
SURPLUS FROM ORDINARY ACTIVITIES	59,247.93	(19,124.90)
Retained surplus at the beginning of the financial year	<u>36,178.20</u>	<u>55,303.10</u>
TOTAL AVAILABLE FOR APPROPRIATION	<u>95,426.13</u>	<u>36,178.20</u>

Monaro Family Support Services Inc

ABN 45 339 846 991

BALANCE SHEET

As at 30 June 2020

	2020	2019
	\$	\$
ASSETS		
Current Assets		
Trade debtors	3,513.44	4,241.62
Petty Cash - MFSS	250.00	250.00
Petty Cash - Bombala	60.00	60.00
MFSS Account - 0302	7,385.90	4,592.34
Leave Provisions Account - 1570	131,531.10	113,957.97
MAD Account - 1569	22,781.59	20,292.22
GST Provisions Account - 2571	7,824.70	6,929.30
Investment Account - 2876	173,202.59	258,912.20
MSFC Account - 8784	60,400.69	1,180.69
Families NSW Account - 0304	18,173.21	16,247.76
SMCU Shares	30.00	30.00
	<u>425,153.22</u>	<u>426,694.10</u>
Non-current Assets		
Motor vehicles at cost	10,137.00	10,137.00
Less accumulated depreciation	(10,137.00)	(10,137.00)
Plant and equipment at cost	13,990.17	13,990.17
Less accumulated depreciation	(13,990.17)	(13,990.17)
Furniture and fittings at cost	1,465.90	1,465.90
Less accumulated depreciation	(1,465.90)	(1,465.90)
	<u>-</u>	<u>-</u>
TOTAL ASSETS	<u>425,153.22</u>	<u>426,694.10</u>
LIABILITIES		
Current Liabilities		
Trade creditors	4,094.23	9,678.83
Surplus Funds - MAD	15,854.60	19,428.03
Unspent Fundraising	8,571.73	10,205.55
Deposits for Future Services	66,110.55	134,910.21
Unspent Funding - FNSWN	17,404.41	17,404.41
Provisions - Future Expenditure	10,009.75	17,065.00
Surplus Funds - TRKZ	19,449.91	19,449.91
Unspent Funding - ROP	17,713.59	26,550.22
Unspent Funds - COORBFR	10,000.00	-
Unspent Funds - CNBRDRS	8,986.00	-
Provision for Long Service Leave	72,996.79	67,955.58
Provision for Annual Leave	68,750.08	54,523.31
Provision for GST	-	237.24
GST Payable	4,480.58	4,408.56
PAYG withholding payable	5,422.00	5,622.00
SGC Payable	(117.13)	3,077.05
	<u>329,727.09</u>	<u>390,515.90</u>

Monaro Family Support Services Inc

ABN 45 339 846 991

BALANCE SHEET

As at 30 June 2020

	2020 \$	2019 \$
TOTAL LIABILITIES	329,727.09	390,515.90
NET ASSETS	95,426.13	36,178.20
EQUITY		
Accumulated surplus	95,426.13	36,178.20
TOTAL EQUITY	95,426.13	36,178.20

Monaro Family Support Services Inc

ABN 45 339 846 991

STATEMENT OF CHANGES IN EQUITY

As at 30 June 2020

	2020 \$	2019 \$
Total equity at the beginning of the financial year	36,178.20	55,303.10
Surplus attributable to members	59,247.93	(19,124.90)
Total equity at the end of the financial year	95,426.13	36,178.20

Monaro Family Support Services Inc

ABN 45 339 846 991

STATEMENT OF CASH FLOWS

For the year ended 30 June 2020

	Note	2020 \$	2019 \$
CASH FLOWS FROM OPERATING ACTIVITIES			
Receipts from customers		719,162.97	656,277.14
Payments to suppliers and employees		(741,420.12)	(540,944.21)
Interest received		2,823.67	6,197.14
Taxes paid		(127.98)	2,007.24
Net cash provided by operating activities	16	(19,561.46)	123,537.31
CASH FLOWS FROM FINANCING ACTIVITIES			
Net increase in cash held		(812.70)	123,537.31
Cash at the beginning of year		422,452.48	298,915.17
Cash at end of year		421,639.78	422,452.48

Monaro Family Support Services Inc

ABN 45 339 846 991

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2020

2020	2019
\$	\$

NOTE 1: STATEMENT OF SIGNIFICANT ACCOUNTING POLICIES

- a. This financial report is a special purpose financial report prepared for use by directors and members of the company. The directors have determined that the company is not a reporting entity.

The financial report has been prepared in accordance with the requirements of the following Australian Accounting Standards:

AASB 1031: Materiality

AASB 110: Events after the Balance Sheet Date

The financial report is prepared on an accruals basis and is based on historic costs and does not take into account changing money values or, except where specifically stated, current valuations of non-current assets.

The following specific accounting policies, which are consistent with the previous period unless otherwise stated, have been adopted in the preparation of this report:

b. Property, Plant and Equipment

Property, plant and equipment are carried at cost, independent or directors' valuation. All assets, excluding freehold land and buildings, are depreciated over their useful lives to the company.

c. Inventories

Inventories are measured at the lower of cost and net realisable value. Costs are assigned on a first-in first-out basis and include direct materials, direct labour and an appropriate proportion of variable and fixed overhead expenses.

NOTE 2: OTHER REVENUE

ATO Cashflow Boost	15,460.00	-
Administration Income	61,527.92	56,950.79
Donations & Provisions - DV	60,000.00	1,100.00
Donations - Canberra Raiders	10,000.00	-
Donations - SMRC	-	7,000.00
Donations Received - BROK	600.00	-
Funding - COOR	10,000.00	-
Funding - CPS	172,789.18	168,734.12
Funding - CYFS	181,168.01	175,990.74
Funding - FFN	6,643.83	6,453.96
Funding - MAD	14,336.02	13,926.34
Funding - One Off	3,500.00	120,000.00
Funding - Rural Outreach Program	70,666.52	73,129.84
Funding - TRKZ	24,591.42	23,888.67
MFSS - Hire OTB	1,380.00	3,649.52
Membership Fees	30.91	18.18
Prior Year Funding Carried Forward	-	1,201.75

Monaro Family Support Services Inc

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NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2020

	2020 \$	2019 \$
Prior Year Funding Surplus	85,740.98	3,406.67
	<u>718,434.79</u>	<u>655,450.58</u>

NOTE 3: OFFICE MAINTENANCE EXPENSES

Cleaning	1,325.00	1,600.00
Electricity	3,160.26	2,902.55
Rates & Rent	20,490.85	25,921.62
	<u>24,976.11</u>	<u>30,424.17</u>

NOTE 4: ADMINISTRATIVE EXPENSES

Administration & Management Fees	4,698.00	6,345.60
Audit Fees	4,301.27	4,066.04
Auspice Fees	600.00	-
Bank charges	48.03	161.56
Brokerage Expenses	309.00	1,201.75
DV Expenses	780.00	874.26
Dues and subscriptions	1,496.17	1,720.01
Expenses - FNSW	4,649.75	5,331.61
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Program Activities	26,413.08	20,739.66
Program Taxi & Transport	-	44.55
Telephone, mobile and fax	8,294.18	5,835.74
	<u>60,765.96</u>	<u>71,419.95</u>

NOTE 5: SELLING EXPENSES

Advertising	1,499.14	3,117.53
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NOTE 6: OTHER OPERATING EXPENSES

Insurance	6,518.86	5,660.55
Provision for Equipment	(4,157.81)	-
Replacements	5,074.29	-
Travel Expenses	16,137.02	17,591.07
Unspent Funding	18,986.00	91,938.56
	<u>42,558.36</u>	<u>115,190.18</u>

NOTE 7: PERSONNEL EXPENSES

Leave Provisions	19,267.98	32,857.99
Staff & Management Catering	251.47	262.21
Staff training and welfare	(475.75)	3,149.52
Superannuation contributions	38,055.96	31,816.96

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	2020	2019
	\$	\$
Supervision	130.00	800.00
Wage On-Costs	54,627.56	45,727.56
Wages	413,510.44	338,622.89
Workers Compensation	6,843.30	7,383.66
	<u>532,210.96</u>	<u>460,620.79</u>
NOTE 8: OTHER INCOME		
Interest received	2,823.67	6,197.14
NOTE 9: RECEIVABLES		
Trade debtors	3,513.44	4,241.62
NOTE 10: CASH ASSETS		
Petty Cash - MFSS	250.00	250.00
Petty Cash - Bombala	60.00	60.00
MFSS Account - 0302	7,385.90	4,592.34
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Investment Account - 2876	173,202.59	258,912.20
MSFC Account - 8784	60,400.69	1,180.69
Families NSW Account - 0304	18,173.21	16,247.76
	<u>421,609.78</u>	<u>422,422.48</u>
NOTE 11: OTHER ASSETS		
SMCU Shares	30.00	30.00
NOTE 12: PAYABLES		
Trade creditors	4,094.23	9,678.83
NOTE 13: PROVISIONS		
Surplus Funds - MAD	15,854.60	19,428.03
Unspent Fundraising	8,571.73	10,205.55
Deposits for Future Services	66,110.55	134,910.21
Unspent Funding - FNSWN	17,404.41	17,404.41
Provisions - Future Expenditure	10,009.75	17,065.00
Surplus Funds - TRKZ	19,449.91	19,449.91
Unspent Funding - ROP	17,713.59	26,550.22
Unspent Funds - COORBFR	10,000.00	-
Unspent Funds - CNBRDRS	8,986.00	-
	<u>174,100.54</u>	<u>245,013.33</u>

Monaro Family Support Services Inc

ABN 45 339 846 991

NOTES TO THE FINANCIAL STATEMENTS

For the year ended 30 June 2020

	2020	2019
	\$	\$
NOTE 14: PERSONNEL-RELATED ITEMS		
Provision for Long Service Leave	72,996.79	67,955.58
Provision for Annual Leave	68,750.08	54,523.31
	<u>141,746.87</u>	<u>122,478.89</u>
NOTE 15: TAX LIABILITIES		
GST payments / refunds	-	237.24
GST Payable	4,480.58	4,408.56
PAYG withholding payable	5,422.00	5,622.00
SGC Payable	(117.13)	3,077.05
	<u>9,785.45</u>	<u>13,344.85</u>

NOTE 16: CASH FLOW INFORMATION

For the purposes of the statement of cash flows, cash includes cash on hand and in at call deposits with banks or financial institutions, investments in money market instruments maturing within less than two months, net of bank overdrafts

a. Reconciliation of Cash

Cash at the end of the reporting period as shown in the statement of cash flows is reconciled to the related items in the statement of financial position as follows :

Cash on hand	421,639.78	422,452.48
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b. Reconciliation of CashFlow from Operations with Profit from Ordinary Activities

Surplus	59,247.93	(19,124.90)
(Increase) / Decrease in trade and other receivables	728.18	826.56
Increase / (Decrease) in trade and other payables	(98,677.57)	103,893.37
Increase / (Decrease) in taxes payable	(127.98)	5,084.29
Increase / (Decrease) in provisions	19,267.98	32,857.99
Cash flow from operations	<u>(19,561.46)</u>	<u>123,537.31</u>

NOTE 2: EVENTS EFFECTING THE FINANCIAL REPORTS FOR THE 2020 AND FUTURE YEARS

Statement regarding Covid 19 Pandemic:

As Monaro Family Support Service provides services and programs which are considered to fall within the scope of an 'essential service', including working with disadvantaged and vulnerable families to mitigate risk factors and promote protective factors, We have not received any decrease in our funding in 2020. In fact, on the contrary, the financial position of MFSS has been boosted through successfully obtaining increases in funding made available in the area of mental health and recovery. We have not needed to access Jobkeeper for any of our staff.

Monaro Family Support Services Inc

ABN 45 339 846 991

DIRECTORS' DECLARATION

The directors have determined that the company is not a reporting entity. The directors have determined that this special purpose financial report should be prepared in accordance with the accounting policies outlined in Note 1 to the financial statements.

The directors of the company declare that:

1. the financial statements and notes attached present fairly the company's financial position as at 30/06/2020 and its performance for the year ended on that date in accordance with the accounting policies described in Note 1 to the financial statements;
2. in the directors' opinion there are reasonable grounds to believe that the company will be able to pay its debts as and when they become due and payable.

This declaration is made in accordance with a resolution of the Board of Directors:

Director : _____

Dated : 4/11/2020

Alpine Auditors

ABN: 70 130 470 149

PO Box 1053

COOMA NSW 2630

Contact: 02 6452 6000

Email: alpine.auditors@gmail.com

29 October 2020

INDEPENDENT AUDIT REPORT

To the members of Monaro Family Support Service Inc.

Report on the financial report

I have audited the accompanying financial report of Monaro Family Support Service Inc., which comprises the statement of financial position as at 30 June 2020, the statement of comprehensive income, statement of changes in equity and statement of cash flows for the year then ended, notes comprising a summary of significant accounting policies and other explanatory information, and the responsible entities' declaration.

Opinion

In my opinion the financial report of Monaro Family Support Service Inc. has been prepared in accordance with Division 60 of the *Australian Charities and Not-for-profits Commission Act 2012*, including:

- a) giving a true and fair view of the registered entity's financial position as at 30 June 2020 and of its financial performance and cash flows for the year ended on that date; and
- b) complying with Australian Accounting Standards and Division 60 of the *Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for opinion

I conducted our audit in accordance with Australian Auditing Standards. My responsibilities under those standards are further described in the *Auditor's Responsibility for the Audit of the Financial Report* section of our report. I am independent of the registered entity in accordance with the auditor independence requirements of the *Corporations Act 2001* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. I have also fulfilled my other ethical responsibilities in accordance with the Code.

I confirm that the independence declaration required by the *Corporations Act 2001*, which has been given to the directors of the responsible entities, would be in the same terms if given to the directors as at the time of this auditor's report.

I believe that the audit evidence I have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsible entities' responsibility for the financial report

The responsible entities of the registered entity are responsible for the preparation of the financial report that gives a true and fair view in accordance with Australian Accounting Standards and the *Australian Charities and Not-for-profits Commission Act 2012* (ACNC Act) and for such internal control as the responsible entities determine is necessary to enable the preparation of the financial report that gives a true and fair view and is free from material misstatement, whether due to fraud or error.

In preparing the financial report, the responsible entities are responsible for assessing the registered entity's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the registered entity or to cease operations, or have no realistic alternative but to do so.

Auditor's responsibility for the audit of the financial report

My objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

Yours sincerely,



Elizabeth Hovasapian CPA FFA RCA
Registered Auditor

Alpine Auditors

ABN: 70 130 470 149

PO Box 1053

COOMA NSW 2630

Contact: 02 6452 6000

Email: alpine.auditors@gmail.com

29 October 2020

Monaro Family Support Service Inc.

Auditors Independence Declaration under Section 307C of the Corporations Act 2001

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2020, there have been:

1. No contraventions of the auditor independence requirements as set out in the *Corporations Act 2001* in relation to the audit; and
2. No contraventions of any applicable code of professional conduct in relation to the audit.

Yours sincerely,



Elizabeth Hovasapian CPA FFA RCA
Registered Auditor

Monaro Family Support Services Inc

ABN 45 339 846 991

FIVE YEAR TRADING ANALYSIS

	2016 \$	2017 \$	2018 \$	2019 \$	2020 \$
Revenue:	496,135.10	487,339.60	458,005.49	661,647.72	721,258.46
Expenses:	486,236.01	490,899.32	456,041.44	680,772.62	662,010.53
Profit or Loss:	9,899.09	(3,559.72)	1,964.05	(19,124.90)	59,247.93

